



Terms & Conditions

Agreement Summary

By using Aero Wheels' services, you agree to abide by our rental policies, terms, and safety protocols.

Allowed (Acceptable Usage)

Renting cars for personal travel or tourism purposes.

Using the vehicle within Jaipur city limits and nearby approved locations.

Keeping the vehicle clean and returning on time.

Notifying Aero Wheels immediately in case of any breakdown or accident.

Using a valid driving license and being above 21 years of age.

Not Allowed (Restricted Activities)

Sub-renting or giving the car to another driver.

Over-speeding or violating traffic rules.

Driving under the influence of alcohol or drugs.

Taking the vehicle outside Rajasthan without permission.

Causing intentional damage or misusing the vehicle.

Detailed Terms & Conditions

1. Rental Eligibility

You must be at least 21 years old and hold a valid Indian driving license. A government ID proof is also required.

2. Payment Terms

All bookings require a partial advance payment. The remaining amount is paid at pickup. We accept UPI, cards, and cash.

3. Vehicle Responsibility

You are expected to return the vehicle in the condition you received it. Damages, fuel level differences, or cleanliness issues may result in additional charges.

4. Late Return Policy

You get a grace period of 30 minutes. After that, an hourly charge applies as per the vehicle's pricing.

5. Cancellation & Refund

Full refund if canceled 24 hours before the booking. 50% refund within 12 hours. No refund for same-day cancellations.

6. Roadside Assistance

We provide 24x7 support in case of breakdowns within Jaipur limits. Call our helpline immediately for towing or replacement.

7. Insurance & Accidents

All vehicles are insured. However, user-caused damage not covered under insurance will be chargeable.

8. Fuel Policy

The car will be provided with fuel and must be returned with the same level. Shortages will be billed accordingly.

9. Pickup & Drop

We offer home and airport pickup/drop facilities in Jaipur. Timing and distance may affect charges.

10. Usage Limitations

Driving the car in hilly terrain or extreme off-roading conditions is not permitted unless informed in advance.

11. Cleanliness & Hygiene

We sanitize all vehicles before every booking. Users must maintain basic hygiene during use.

12. Security Deposit

A refundable deposit may be collected depending on the vehicle type. It is returned within 24 hours of return inspection.

Contact Us

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